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Typed or printed name: R. A. M. Lynch
Signature: R. A. M. Lynch

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Shah et al.

: Group Art Unit: 2175

Application No.

: Examiner:

Filed: Oct. 14, 2003

: Response to Paper No.

For: METHOD AND SYSTEM FOR
ENABLING TRAINING OF FIELD
SERVICE PERSONNEL AND
FIELD SERVICE OF MACHINES

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents
Alexandria, VA 22313-1450

S I R:

Applicants respectfully request that the divisional application filed concurrently
herewith be amended as follows.